Tallahassee: America’s Leader in Smart Grid Technology for Gas, Electric, and Water Utilities
Tallahassee’s Plan

- In 2008, Tallahassee developed an aggressive plan to reduce our overall energy usage through the deployment of Smart Grid Technology.

- Our Smart Grid System supports our gas, electric, & water utility.

- The goal is to conserve energy and empower customers with the tools and resources to make their own energy usage decisions.
What is the Smart Grid?

- The Smart Grid isn’t a thing but rather a vision and to be complete, that vision must be expressed from various perspectives – its values, its characteristics, and the milestones for achieving it.

  SmartGridNews.com

- Two-way communication between the utility and its customers, and the sensing along the transmission lines is what makes the grid smart.

  SmartGrid.gov
Demand-Side Management: Smart Grid Technology

The Smart Grid plays a major role in offering customers greater choices, flexibility and control in managing their energy usage.
Customer Feedback

• In a July 2012 survey, 90% of respondents indicated that they considered the utility service they receive as good or excellent.

• Additionally, 95.5% of respondents found the service representatives to be very courteous and professional.

• We attribute this success to great customer service, and enhanced efficiency through our smart meters and smart grid technology.
Smart Grid Technology

Current & Future Abilities

Current Abilities

- Time-of-Use Metering
- Support for Self-Generation
- Faster Outage Detection

Future Abilities

- Pay as you go Utility Services.
- Off Peak Rates for Customers with Electric Vehicles.
- Enhanced Water Distribution Systems (off peak rates for pool water pumps, etc.)
- And much MORE!
DigiTally: City Service Smart Phone Application

Mayor John R. Marks, III

City of Tallahassee
What is DigiTally?

DigiTally is the City of Tallahassee's non-emergency customer gateway to a host of City services.
Make a **New Request.**

Check out a **Nearby Request.**

Ask, **City How Do I?**

Search up the **Solid Waste Pickup Schedule.**

Check out the City’s **Event Calendar.**

**Pay My Utility Bill.**
Find out what day to put out your yard waste and bulky items.
Track requests via the Internal Management Dashboard.
LESS: Energy Update Application

Mayor John R. Marks, III
City of Tallahassee
LESS: Energy Update Application

Monitor your Utility Bill
Don't wait for a surprise at the end of the month. Our free tools let you know how much you spend in real-time.

Text Message  Email  Mobile App  Web

Sign In
Email Address
Your Email
Password

Sign In  Register
Forgot your password?

Would you like to see how much the City of Tallahassee spent on average yesterday? Click and find out!
LESS Hourly Energy Usage

Average Dollars spent by all LESS Subscribers
Take a peek at how much the city of Tallahassee is spending right now.

$4.9
37.53 MWh

May 19

© 2012 LESS, Inc.
LESS Daily Energy Usage

May 19, 2013
Total Spent: $8.31

Your Billing Period: 05/17 - 06/18
Bill to Date: $16.11 (3 days)

Usage Data for 204 TED Hiness Dr, Tallahassee
Change email frequency / change address / unsubscribe here.
LESS Daily Energy Usage

LESS Daily Text Update:
May 18, 2013
Total Spent: approx $6.18
Billing Period: 05/17 - 06/18
Bill to Date: $9.80
2 days into your billing period

May 20, 2013, 3:34 PM
LESS Daily Text Update:
May 19, 2013
Total Spent: approx $8.31
Billing Period: 05/17 - 06/18
Bill to Date: $18.11
3 days into your billing period
Now is the time to utilize enhanced technology measures through Smart Grid Technology and other methods, to enable our communities to become – **Smart Cities**!